TERMS AND CONDITIONS FOR HIRE

- 1. The caravan is insured, therefore you must inform your car insurers that you will be towing a caravan
- 2. A Certificate of Insurance for the towing vehicle must be available for inspection at the commencement of the hire
- 3. The hirer must be aged 25 years or over and hold a current UK driving licence AND HAVE **B + E** ON THEIR LICENCE. This must be available for inspection before hire
- 4. We reserve the right to refuse hire without stating our reasons
- 5. The caravan and equipment must only be towed by the hirer named on the booking form. It must not be rented or hired out to a third party
- 6. The hirer must ensure that the towing vehicle has a suitable tow bar and be correctly wired to tow a caravan, and ensure the vehicle is suitable to tow the desired caravan by checking the MTW of the towing weight
- 7. The hirer must inform us as soon as is practical of any breakdown, accident, or damage that may affect the subsequent hiring of the caravan
- 8. No liability will be accepted for any shortages or failure of equipment should it occur, or for any loss, accident or injury however caused, unless the cause is proven to be due to a fault in our equipment
- 9. The hirer is responsible for the equivalent replacement of a tyre, or tyres, should it become unroadworthy or damaged during the hire
- 10. No bicycles are to be carried in caravan
- 11. Please inform us if you are on a rally field
- 12. In the interests of safety and consideration of other hirers of the caravan, we adopt a no smoking policy and no pet policy.
- 13. All bookings must be accompanied by a booking deposit of £250. This will form part of the surety deposit (see paragraph 14 below)
- 14. A surety deposit of £250 is required. This will be fully refunded, by post after the hire period if the caravan is returned on time, clean, complete and in a good condition, with the chemical toilet emptied and cleaned
- 15. Damage, shortages, a late return, or an excessively dirty caravan will result in the forfeit of some or all of the deposit at our discretion.
- 16. The hirer is responsible for all damages incurred during hire
- 17. The full hire payment is due six weeks prior to the commencement of the hire. We have the right to cancel if not received.
- 18. Where a booking is made less than four weeks before the hire period, then the hire payment and surety deposit must be paid in full at the time of the booking
- 19. If, due to unforeseen circumstances, the caravan is not available, every effort will be made to supply an alternative caravan. Should this not be possible, we will refund the amount paid in full settlement of all claims.
- 20. The caravan will be available for collection between 2 pm and 4 pm on the start day of your holiday. It must be returned to us no later than 12 pm on the finish day of your holiday, unless by prior arrangement
- 21. Cancellations more than six weeks prior to commencement of hire will result in the forfeit of the booking deposit
- 22. Cancellations made four weeks or less prior to the commencement of the hire, will result in the forfeit of all payments
- 23. The customer must be aware that the maximum speed limit for towing a caravan is 60 miles per hour
- 24. The customer must fix a wheel clamp and hitch lock (supplied by M & L Caravan Hire Ltd) to the caravan whenever the caravan is stationary or left unattended
- 25. The Hire and Terms/conditions forms must be returned within four days to secure the hire
- 26. The hirer is responsible for all recovery and breakdown costs.

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